

## FREQUENTLY ASKED QUESTIONS

**Q Who is eligible to hire the Imagination Playground?**

**A** The playground is only available to hire within the City of Adelaide and North Adelaide. It is suitable for community and charity groups, sporting events/clubs, private parties, schools and vacation care, public events, fundraisers and commercial promotions.

**Q What ages is the Imagination Playground suitable for?**

**A** The playground is ideal for 2–10 year olds, but older kids can still get involved.

**Q How much space do I need to set up an Imagination Playground?**

**A** The playground is made up of 105 lightweight pieces of foam that can be adapted to a range of spaces, but you will need a minimum of 30sqm (approx. 6m x 5m).

**Q Can I set it up anywhere?**

**A** Almost! Grass is ideal but at the least it should be set up on a clean, flat, dry surface.

**Q What if it rains?**

**A** The playground pieces are waterproof but it is best to plan ahead for wet weather. If your function is going ahead then we suggest a marquee is used or the playground is moved under cover.

**Q How many kids can play on the Imagination Playground at one time?**

**A** It can accommodate comfortably up to 25 children. Depending on your event/activity you may wish to hire the second playground (subject to availability and additional hire fee).

**Q Do I need to supervise the children during my hire period?**

**A** Yes. The Hirer is responsible for supervising the children, ensuring the playground pieces are used appropriately and that children play safely. It is recommended that at least two adults oversee playground play.

**Q Is there a guide available to help assist playground play?**

**A** A poster is provided within the kit that outlines key points for use, but we recommend that supervisors undertake the online Play Associate's Training:  
[www.imaginationplayground.com/purchase/welcome-play-associates/downloads.html](http://www.imaginationplayground.com/purchase/welcome-play-associates/downloads.html)  
Please read the Play Associate's Guide and Guidance to Play, and watch the Training Video.

**Q Do I need insurance to hire the Imagination Playground?**

**A** Yes. If you are an organisation please provide a copy of your 'Certificate of Currency' (minimum \$10million) with your application form. If you are a resident wanting to hire the playground for a birthday party etc. on private property, insurance is not required.

**Q How will the Imagination Playground be delivered to my venue?**

**A** The Imagination Playground will be delivered in a boxed unit by Council staff on a crane truck.

**Q How big is the boxed unit?**

**A** The playground's storage unit is 1450(h) x 1500(d) x 1360(w) and weighs 350kg. The unit separates to be able to fit into smaller lifts or doorways, and has castor wheels for easy movement.

**Q My event is on a weekend, when will the playground be delivered to me?**

**A** The Imagination Playground will be delivered to your door on the Friday afternoon and picked up on the Monday morning, at agreed times within business hours.

**Q Do I need to clean and pack up the playground for pick up?**

**A** You don't need to clean the playground but we ask that no food or drink is within the play area. You will need to pack the playground into the unit ready for pick up – there is a guide inside the unit that shows how to pack the pieces away.

**Q What happens if a piece is broken, lost or damaged during my hire period?**

**A** You will be liable to pay for the replacement item. This includes the purchase price as well as shipping costs from the USA to Adelaide, Australia. Organisations can claim on their insurance, residents will be invoiced for the replacement cost.

**Anything we haven't covered? Call 82037203 or email [activecity@adelaidecitycouncil.com](mailto:activecity@adelaidecitycouncil.com)**